

BUSTING THE BS

Honest Conversations in the Veterinary Practice

HR, communications & business operations expertise in one full-day workshop. Walk away with tools to manage performance, build a healthier culture, and navigate the conversations you dread — from chronic lateness to talking money with clients. The result: healthier teams, smoother operations, a more profitable practice.

Where Blackfoot Inn
5940 Blackfoot Trail SE, Calgary, AB T2H 2B5

Who Veterinary Practice Owners, Managers, DVM's & RVTs



SESSION 1

A Framework for Performance & Culture That Drives Clinic Growth

Wilson Wong, CPHR, RPR, PI Practitioner



SESSION 2

Clinic Operations, Difficult Conversations & Talking Money with Clients

Becky Taylor, MA, RVT, BS Communication Strategies Inc

YOU'LL WALK AWAY ABLE TO

- Build performance & culture systems that stick
- Lead difficult conversations with confidence
- Talk cost and treatment plans clients say yes to

SPOTS ARE LIMITED. GET IN THE ROOM.

Calgary • Blackfoot Inn • November 24

SCAN
HERE
FOR
TICKETS



PRACTICAL HR. REAL RESULTS.

mpeoplesolutions.com | 587-225-2732

Register: <https://www.eventbrite.ca/e/busting-the-bs-honest-conversations-in-the-veterinary-practice-calgary-tickets-1999178532808>